

PRESTIGE



HYPERBARIC

Wellness Center

**CLIENT SAFETY POLICIES
& FACILITY RULES**

Hyperbaric Chamber Access Agreement

Required reading and initialing before every session

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⚠ ZERO TOLERANCE SAFETY POLICY ⚠

These rules exist to protect your life and the lives of others.

Violations may result in immediate ejection without refund.

We would rather serve few safe clients than many negligent ones.

ABOUT PRESTIGE HYPERBARIC

Prestige Hyperbaric is a **wellness-focused center — not a medical facility**. We provide access to professional hyperbaric chambers for general wellness use. We do not diagnose, treat, cure, or prevent any disease or medical condition. Clients are solely responsible for researching and implementing their own wellness protocols. Prestige Hyperbaric staff cannot provide medical guidance of any kind.

SECTION 1 — WELLNESS USE ONLY

1. Wellness Purpose Only

This facility provides hyperbaric chamber access exclusively for wellness purposes. We are NOT a medical facility and do not operate in a medical capacity in any way.

We cannot, and will not, provide medical advice, medical guidance, diagnosis, or treatment recommendations. It is the sole responsibility of the client to research, understand, and self-direct any wellness protocol.

By accessing any chamber, you acknowledge and agree that your use is for wellness purposes only and that Prestige Hyperbaric bears no medical liability whatsoever.

SECTION 2 — 2.5 ATA PRESCRIPTION REQUIREMENT

2. 2.5 ATA — Medical Grade Sessions Require a Valid Prescription

The 2.5 ATA hard-shell lay-down chamber operates at medical-grade pressure. Access to this chamber is only permitted with a valid, current prescription and a documented treatment protocol issued by a licensed physician.

Prestige Hyperbaric's role is equipment access only — comparable to renting equipment from any vendor. We are not present in a medical capacity. The client assumes full liability for their use of this equipment under their physician's protocol.

Without a valid prescription on file, no client will be permitted to use the 2.5 ATA chamber under any circumstances. No exceptions.

SECTION 3 — CLEANLINESS & CONTAMINATION PREVENTION

3. Pre-Session Personal Hygiene Requirements

Hyperbaric chambers contain elevated oxygen environments. Contamination with flammable substances — including common personal care products — creates a serious fire and safety risk. The following rules are mandatory and non-negotiable:

- No smoking for a minimum of 4 hours before a session. You must arrive showered after your last smoke.
- No cologne, perfume, scents, or fragrances of any kind.
- No lotions, oils, petroleum-based products, or any oil-based product on skin or hair.
- No hairspray, hair gel, or any aerosol product.
- No deodorant, makeup, or cosmetics of any kind.
- No petroleum-based products, synthetic oils, or skin creams.
- Clients must change into our provided 100% cotton clothing before entering the chamber. No personal clothing is permitted inside.
- A shower facility is available on-site. Staff may require you to shower before a session if you arrive with any contaminants on your body, including heavy sweat from a workout.
- Compliance with this section is not optional. Refusal to comply will result in denial of access for that session without a refund.

12-HOUR PRODUCT BAN

Do NOT apply petroleum-based products, oils, lotions, deodorants, hairspray, cologne, perfume, or makeup within 12 hours of your session.

SECTION 4 — PROHIBITED ITEMS

4. Absolutely No Electronic Devices or Prohibited Items

To eliminate fire hazards and static electricity risks inside the chamber, the following items are STRICTLY PROHIBITED. No exceptions will be made under any circumstances.

- Cell phones, smartphones, and tablets
- Smart watches, fitness trackers, or any wearable electronics
- Headphones, earbuds, or any audio devices
- Batteries of any kind, in any device or standalone
- Lighters, matches, or any flame-producing items
- Hearing aids
- Electronic toys or games
- Jewelry (rings, necklaces, earrings, bracelets, body piercings)
- Wigs or hairpieces
- Dentures or removable dental appliances
- Any item with a battery installed

ALL objects to be brought into the chamber must be inspected and explicitly approved by staff before the session begins. When in doubt, leave it outside.

SECTION 5 — WAIVER & INITIALS REQUIRED EVERY SESSION

5. Session Waiver — Required Before Every Single Session

Every client is required to read, understand, and initial this policy document before each and every session — without exception. There are no grandfathered sessions or assumed consent from a prior visit.

Failure to complete the waiver and initialing process before a session means the session cannot begin.

SECTION 6 — CHAMBER PRESSURE SETTINGS

6. Do NOT Adjust Chamber Settings — Zero Tolerance

Chamber pressure and all operational settings are configured exclusively by trained Prestige Hyperbaric staff. Unauthorized adjustment of any settings is a zero-tolerance violation.

If you are discovered to have adjusted any chamber settings, you will be immediately and permanently banned from the facility — no warning will be issued.

If you wish to request a change in pressure or any settings, you must use the call button inside the chamber to summon an attendant. The attendant will evaluate your request and make any adjustments deemed safe and appropriate.

Tampering with chamber settings = IMMEDIATE PERMANENT BAN | No refunds | No exceptions

SECTION 7 — HEALTH SCREENING & CONTRAINDICATIONS

7. Required Health Disclosures

Clients must disclose any of the following conditions to staff before their first session and must update staff immediately if any of these conditions change at any future session:

- Untreated pneumothorax (collapsed lung)
- Current or suspected pregnancy
- History of seizure disorders
- COPD or serious pulmonary conditions
- Active or recent chemotherapy (certain medications are contraindicated)
- Implanted electronic medical devices (pacemakers, cochlear implants, etc.)
- History of ear barotrauma or inability to equalize middle ear pressure
- Diagnosis of Meniere's disease
- Recent ear, sinus, or chest surgery
- Any changes to current medications or health status since the last session

Providing false or incomplete health information that results in an adverse event releases Prestige Hyperbaric from any and all liability.

SECTION 8 — SCHEDULING, ARRIVALS & CANCELLATIONS

8. Arrival, Scheduling & Cancellation Policy

- Arrive at least 10–15 minutes before your session to change into cotton attire and complete pre-session check-in.
- Late arrivals may result in a shortened session. Your session end time cannot be extended for late arrivals.
- Cancellations must be made with at least 24 hours notice. Cancellations with less than 24 hours notice will be charged the full session price.

- No-shows will be charged the full session price.
- A credit card on file is required to secure all scheduled appointments.
- Pre-paid packages and session credits are non-refundable and non-transferable between clients.

SECTION 9 — CONDUCT & FACILITY RULES

9. Client Conduct — Zero Tolerance for Unsafe Behavior

Prestige Hyperbaric maintains a safe, calm, and respectful environment for all clients and staff. The following conduct rules are mandatory:

- Back-talking, arguing with, or disrespecting staff is prohibited. Depending on severity, clients may receive one warning or be immediately ejected without refund.
- Attempting to bend, negotiate around, or convince staff to ignore any safety rule is strictly prohibited and will result in ejection.
- Cell phones must be silenced and put away upon entering the facility.
- Clients should maintain a quiet, respectful atmosphere in all treatment areas.
- Clients who exhibit signs of being under the influence of alcohol or impairing substances will be denied access for that session without refund.

SECTION 10 — PRIVACY & CONFIDENTIALITY

10. Client Privacy

All personal information, health disclosures, and intake forms are kept strictly confidential. Prestige Hyperbaric is committed to protecting your privacy. Client information is never shared with third parties without written consent.

Photography and video recording inside the treatment areas are prohibited to protect the privacy of all clients.

SECTION 11 — PRE-SESSION VITAL SIGN CHECK

11. Pre-Session Check-In Protocol

A brief pre-session check-in is performed before every session. This includes a resting heart rate (BPM) check and a verbal wellness confirmation. Staff reserve the right to delay or deny a session if a client presents any signs of acute illness, unsafe vital signs, or conditions that may present elevated risk.

This check is a safety measure, not a medical evaluation. It does not constitute medical advice or medical care.

⚠️ REMINDER — ZERO TOLERANCE SAFETY POLICY ⚠️

Rule violations may result in an immediate warning, ejection without refund, or permanent ban — depending on the severity of the violation.

Safety is not negotiable. We enforce these rules without exception.

We would rather serve few safe clients than many negligent ones.

SESSION INITIALS — CLIENT ACKNOWLEDGMENT

By initialing each item below, I confirm that I have read, understood, and agree to comply with each policy for this session. I understand that failure to comply may result in ejection without refund or permanent ban.

Section 1 — I understand this is a wellness center, not a medical facility	Initials: _____
Section 2 — I have a valid prescription on file for 2.5 ATA (if applicable)	Initials: _____
Section 3 — I have not applied prohibited products and I am ready for the chamber	Initials: _____
Section 4 — I confirm I have NO prohibited items or electronics on my person	Initials: _____
Section 5 — I acknowledge this waiver must be completed before every session	Initials: _____
Section 6 — I will NOT adjust chamber settings and will use the call button to request changes	Initials: _____
Section 7 — I have disclosed all relevant health conditions and medication changes	Initials: _____
Section 8 — I understand the scheduling, arrival, and cancellation policy	Initials: _____
Section 9 — I agree to conduct myself respectfully and safely at all times	Initials: _____
Section 10 — I understand the privacy policy	Initials: _____
Section 11 — I consent to a brief pre-session vital sign check	Initials: _____
Zero Tolerance Policy — I understand rule violations may result in ejection without refund or permanent ban	Initials: _____

CLIENT SIGNATURE

Client Full Name (Print):

Client Signature:

Date:

Session Date & Time:
