

Prestige Hyperbaric

Privacy Policy

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Effective date: July 16, 2026

Prestige Hyperbaric, a DBA of Prestige Hyperbaric and Wellness LLC

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Privacy Policy

Effective Date: June 18, 2026 | www.prestigehyperbaric.com

Prestige Hyperbaric ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services. Please read this policy carefully. If you disagree with its terms, please discontinue use of our site.

1. Information We Collect

We may collect the following types of information:

- **Personal Information** — Your name, email address, phone number, and billing/shipping address, provided voluntarily when you contact us, book a session, or place an order.
- **Device & Technical Information** — IP address, browser type, operating system, and referring URLs collected automatically when you visit our site.
- **Usage Data** — Pages visited, time spent on each page, links clicked, and other behavioral data collected to help us understand how visitors use our site.
- **Payment Information** — Payment card details are processed by secure third-party payment processors. Prestige Hyperbaric does not store, view, or have access to full card numbers or payment credentials.

2. How We Use Your Information

We use the information we collect for the following purposes:

- **Order Processing & Fulfillment** — To process equipment purchases, schedule sessions, and coordinate delivery or installation services.
- **Responding to Inquiries** — To reply to questions and messages submitted via phone, email, or contact forms.
- **Updates & Promotions** — To send you information about new products, special offers, or wellness tips. You may opt out of marketing communications at any time by contacting us or using the unsubscribe link in any email.
- **Website Improvement** — To analyze usage patterns and improve the functionality, content, and user experience of our website.
- **Legal Compliance** — To comply with applicable laws, regulations, or legal processes.

3. Data Protection & Security

We implement reasonable administrative, technical, and physical safeguards designed to protect your personal information from unauthorized access, disclosure, alteration, and destruction. These measures include encrypted communications (SSL/TLS), restricted staff access to personal data, and secure third-party payment processing.

However, no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

4. Sharing of Information

We respect your privacy. We do **not** sell, trade, or rent your personal information to third parties. We may share your information only in the following limited circumstances:

- **Trusted Service Providers** — We may share information with vetted third-party vendors who assist us in operating our website and conducting our business, such as payment processors, shipping carriers, and appointment scheduling platforms. These parties are contractually obligated to keep your information confidential and use it only to provide the requested services.
- **Legal Requirements** — We may disclose your information if required to do so by law or in response to valid requests by public authorities (e.g., a court order, subpoena, or government agency request).

5. Cookies & Tracking Technologies

Our website may use cookies and similar tracking technologies to enhance your browsing experience, remember your preferences, and analyze site traffic. Cookies are small data files stored on your device when you visit a website.

You may choose to disable cookies through your browser settings. Please note that disabling cookies may affect the functionality of certain portions of our website. We do not currently respond to "Do Not Track" browser signals, as no uniform standard for such signals has been adopted.

6. Your Rights

You have the right to:

- Request access to the personal data we hold about you.
- Request correction of inaccurate or incomplete data.
- Request deletion of your personal data, subject to any legal obligations we may have to retain certain records.
- Opt out of marketing communications at any time.

To exercise any of these rights, please contact us using the information in Section 9 below. We will respond to your request within a reasonable timeframe.

7. Children's Privacy

Our website and services are not directed at children under the age of 13. We do not knowingly collect personal information from children under 13. If you believe we have inadvertently collected information from a child under 13, please contact us immediately and we will take steps to delete that information from our records.

8. Mobile Application ("Prestige Hyperbaric Red Light")

The Prestige Hyperbaric Red Light mobile application is a free companion app that wirelessly controls the Prestige Pro Modular 9-Wavelength Red Light Therapy Bed over Bluetooth Low Energy (BLE). The app is designed to be fully private and offline.

What the App Collects

The app does not collect, transmit, sell, share, or store any personal information. Specifically:

- **No accounts, sign-ups, or logins** — the app does not require or offer any user account.
- **No analytics or tracking** — the app does not contain advertising SDKs, analytics SDKs (Google Analytics, Firebase, Facebook SDK, etc.), or crash reporters that send data off the device.
- **No location data** — the app does not request or use device location.
- **No personal identifiers** — no name, email, phone number, advertising ID, or device identifier is collected.
- **No cloud servers** — the app communicates only directly with your Prestige Pro bed over Bluetooth. There is no Prestige Hyperbaric server involved in app operation.
- **No payment information** — the app does not process payments.

Permissions the App Requests and Why

- **Bluetooth / Bluetooth Scan / Bluetooth Connect** — To discover and connect to your Prestige Pro Modular red light therapy bed over BLE. Bluetooth communication is local between your phone and the bed only.
- **Nearby devices (Android 12+)** — Required by Android to scan for nearby Bluetooth devices.

The app does **not** request location, camera, microphone, contacts, file storage, calendar, SMS, phone, or any other sensitive permissions.

Data Stored on Your Device

The app may save the following data locally on your device only to provide a working experience between sessions:

- Last paired bed identifier (so the app reconnects automatically)
- Your saved session timers and brightness / wavelength presets
- Display preferences (e.g., language, theme)

You can clear all of this data at any time by uninstalling the app or clearing app data in Android's Settings.

Children's Privacy (App)

The app is intended for adult use with the Prestige Pro therapy bed. We do not knowingly collect data from anyone, including children under 13.

Third-Party Services

The app does not integrate with any third-party services, SDKs, advertising networks, or analytics providers.

9. Changes to This Policy

We reserve the right to update or modify this Privacy Policy at any time. Changes will be effective immediately upon posting to our website. The "Effective Date" at the top of this page will reflect when the policy was last revised. We encourage you to review this page periodically to stay informed about how we protect your information. Your continued use of our website or our mobile application after any changes constitutes your acceptance of the updated policy.

10. Contact Us

If you have any questions about this Privacy Policy or how we handle your personal data, please contact us:

- **Email:** prestigehyperbaric@gmail.com
- **Phone:** 727-591-4268
- **Address:** 4038 Louis Ave, Unit 108, Holiday, FL 34691
- **Website:** www.prestigehyperbaric.com

For privacy questions specifically about the Prestige Hyperbaric Red Light mobile application, please email prestigehyperbaric@gmail.com.

Change Log

Date	Version	Change
Jul 16, 2026	v2026.07.16	Branded PDF edition of the Privacy Policy page, generated for offline / signed distribution.

Contact

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Governing law / venue: State of Florida; exclusive jurisdiction in Pasco County, Florida.